

Data Protection Information for the website www.csisolar.com/emea

We, CSI Solar Co., Ltd., provide our website for the business of Canadian Solar EMEA GmbH in the Europe, Middle East and Africa region under the web address <https://www.csisolar.com/emea>. In context with the website and the services provided on the website, we process personal data. The protection of personal data is important to us. We process personal data only in accordance with the applicable data protection requirements, in particular the General Data Protection Regulation (GDPR).

In **Section A** of this Data Protection Information we provide you with information about the **controller** responsible for the processing of your personal data and the controller's **data protection officer**.

In **Section B** you find information about the **processing of your personal data**.

In **Section C** you find more detailed information on the **use of cookies or similar technologies**.

In **Section D** you further find information on **your rights regarding the processing of your personal data**.

For certain processing activities described in this data protection information, we exchange personal data **with our affiliated companies** (see <https://www.csisolar.com/emea/affiliated-companies/>). To this extent, this data protection information does not only serve as a data protection information in our, CSI Solar Co., Ltd., perspective but also provides information on the relevant other controller's processing of personal data. You will find more detailed information on this in **Section A.I** and in the respective section for the respective data processing activities (→ **Section B.III, B.IV and B.V**).

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A. Information on the controller

I. Identity and contact details of the controller

CSI Solar Co., Ltd.

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info@csisolar.com

+86 512 66908088

For certain processing activities described in this data protection information, we exchange personal data with our affiliated companies (see <https://www.csisolar.com/emea/affiliated-companies/>) who also act as controllers. You will find more detailed information on this, including on their role as well as their contact details and, if applicable, the contact details of the data protection officer, in the respective section of this data protection information (→ **Section B.III, B.IV** and **B.V**).

II. Contact details of the controller's data protection officer

We, CSI Solar Co., Ltd., are not obliged to appoint a data protection officer. For the affiliated companies in the European Union a Data Protection Officer has been appointed to the extend necessary. Please visit <https://www.csisolar.com/emea/affiliated-companies/> to view the contact details of the respective data protection officer in the European Union.

B. Information on the processing of personal data

I. Informational use of the website

When the use of the website is purely informational, certain information, for example your IP address, is sent to our server by the browser used on your device for technical reasons. We process this information in order to provide the website content requested by you. To ensure the security of the IT infrastructure used to provide the website, this information is also stored temporarily in what is referred to as a so-called “web server log file”.

In order to provide the search functions of our website, data that you enter into our search functions is temporarily processed on our web server.

In order to provide the administrative functions for cookie consent for this website, data from strictly necessary cookies (→ **Section C**) is temporarily processed on our web server in order to determine whether you have already given your consent, the next time you visit the website.

In order to provide the website's region and language selection function, data from strictly necessary cookies (→ **Section C**) are temporarily processed on our web server in order to provide you with the contents of the website you have requested for the region and in the language of your choice.

In order to allow our website visitors to view videos which are hosted on Youtube directly on our website, we embed such videos into our website for which certain information, for example your IP address, is sent to servers of Youtube/Google by the browser used on your device for technical reasons. In order to provide this function, cookies (→ **Section C**) may be used.

You receive more detailed information on this below:

1. Details on the personal data which are processed

Categories of personal data processed	Personal data included in the categories	Sources of the data	Obligation of the data subject to provide the data	Storage duration
HTTP Data	<p>Protocol data which accrue when visiting the website via the Hypertext Transfer Protocol (Secure) (HTTP(S)) for technical reasons:</p> <p>These include IP address, type and version of your internet browser, operating system used, last site accessed before visiting the site (referrer URL), date and time of visit.</p>	User of the website	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot provide the requested website content.</p>	<p>Data are stored in server log files in a form allowing the identification of the data subject for a maximum period of 7 days, unless a security-relevant event occurs (e.g. a DDoS attack).</p> <p>If there is a security-relevant event, server log files are stored until the security-relevant event has been eliminated and completely resolved.</p>
Search Function Data	<p>Data that you enter into the search functions of our website:</p> <p>These include all information that you enter as search terms in the respective search form on the website.</p>	User of the website	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot provide the requested function of the website.</p>	<p>Data are stored in server log files in a form allowing the identification of the data subject for a maximum period of 7 days, unless a security-relevant event occurs (e.g. a DDoS attack).</p> <p>If there is a security-relevant event, server log files are stored until the security-relevant event has been eliminated and completely resolved.</p>
Opt-In Data	Data that you provide for the management of cookie consents for this website and data that is	User of the website	Provision is not a statutory or contractual requirement, or a requirement necessary to enter	We process the data only temporarily for the period the website is used.

	<p>assigned to your device, when using the function to manage the cookie consents:</p> <p>These include, in particular, your consent and, where applicable, your individual selection for the use of cookies on your device.</p> <p>(For the management of cookie consents we use strictly necessary cookies. You can find detailed information on the content of the cookies used in Section C.III.)</p>		<p>into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot take any cookie consents on this website into account.</p>	<p>(The cookies used for the management of cookie consents are stored on the user's device. You can find more information on the validity period of the cookies used in Section C.III.)</p>
Version Selection Data	<p>Data that you provide for the provision of the region or language selection function of the website and data that is assigned to your device, when using these functions of the website:</p> <p>These include the region and the language you have selected.</p> <p>(For the version and language selection function we use strictly necessary cookies. You can find detailed information on the content of the cookies used in Section C.III.)</p>	User of the website	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot provide the requested contents of the website in the version of your choice.</p>	<p>We process the data only temporarily for the period the website is used.</p> <p>(The cookies used for the region and language selection function are stored on the user's device. You can find more information on the validity period of the cookies used in Section C.III.)</p>

2. Details on the processing of the personal data

Purpose of processing the personal data	Categories of personal data processed	Automated decision-making	Legal basis and, where applicable, legitimate interests	Recipient
<p>Provision of the website content requested by the user:</p> <p>For this purpose, data are temporarily processed on our web server.</p>	HTTP Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the provision of the website content requested by the user.</p>	Hosting Provider
<p>Providing the search functions of our website:</p> <p>For this purpose, data that you enter into our search functions is temporarily processed on our web server.</p>	Search Function Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the provision of the search function of the website requested by the user.</p>	Hosting Provider
<p>Providing the cookie consent management function for this website as well documenting cookie consents:</p> <p>When the site is visited again, we determine whether you</p>	Opt-In Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation</p>	Hosting Provider

<p>have already given consent and activate the cookies as well as associated analysis and web tracking technologies based on your consent.</p> <p>(For this purpose, data from strictly necessary cookies are processed temporarily on our web server. You can find detailed information on the content and the purposes of the cookies used in Section C.III.)</p>			<p>(pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the management of the cookie consents given by the user for this website.</p>	
<p>Provision of the website's region and language selection function:</p> <p>When you return to the website, we will determine whether you have already selected a particular region or language version of our website and display other pages of our website in the selected version.</p> <p>(For this purpose, data from strictly necessary cookies are processed temporarily on our web server. You can find detailed information on the content and the purposes of the cookies used in Section C.III.)</p>	Version Selection Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the provision of the contents of the website accessed by the user in the version selected by the user.</p>	Hosting Provider
<p>Ensuring the security of the IT infrastructure used for the provision of the website, in particular for the detection, elimination and conclusive documentation of incidents (e.g. DDoS attacks):</p> <p>For this purpose, data are temporarily stored and evaluated in log files on our web server.</p>	HTTP Data Search Function Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is ensuring the security of the IT infrastructure used for the provision of the</p>	Hosting Provider

			website, in particular for the detection, elimination and conclusive documentation of incidents (e.g. DDoS attacks).	
<p>Embedding videos which are hosted on Youtube into our website in order to allow our website visitors to view such videos directly on our website:</p> <p>For this purpose, the browsers of our website visitors establish a connection to web servers of Google. In order to provide this function, cookies (→ Section C) may be used.</p> <p>More detailed information on the function can be found in the provider's description:</p> <p>https://developers.google.com/youtube/iframe_api_reference</p> <p>Additional information on data processing by the provider can be found in the Data Protection Information of the provider:</p> <p>https://www.google.de/intl/de/policies/privacy/</p>	HTTP Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the provision of the relevant videos.</p>	Google

3. Details on the recipients of personal data and the transfer of personal data to third countries and/or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
<p>Hosting Provider</p> <p>currently: Amazon Web Services, Inc. ("AWS")</p>	<p>Processor</p>	<p>23/F, Tower, Central Mansion, 535 Jaffe Rd, Causeway Bay, Hongkong</p> <p>Hong Kong</p>	<p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the standard contractual clauses can be obtained from us (see contact details in Section A above).</p>
<p>Google:</p> <p>Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland</p>	<p>Controller</p>	<p>EU</p>	<p>-</p>

II. Use of web analysis technologies on a pseudonymous basis (Google Analytics and Baidu Tongji)

Upon your consent, we will use web analysis technologies to record and analyse the usage behaviour on our website with the purpose of improving the website and of better achieving the website's objectives (e.g. increase in number of page visits). To this end, users of the website are marked in pseudonymised form so that they can be recognised again on the website. Pseudonymised usage profiles are created from this information.

For this purpose we use cookies (→ **Section C**).

You will find more detailed information on this in the following:

1. Details on personal information which are processed

Categories of personal data processed	Personal data included in the categories	Sources of data	Obligation of the data subject to provide the data	Storage duration
Analytics HTTP Data	<p>Protocol data which accrue via the Hypertext Transfer Protocol (Secure) (HTTP(S)) for technical reasons when the web analysis tools Google Analytics and Baidu Tongji are used:</p> <p>These include IP address, type and version of your internet browser, operating system used, site accessed before visiting the site (referrer URL), date and time of the visit.</p>	User of the website	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot carry out a web analysis by means of Google Analytics or Baidu Tongji.</p>	<p>IP anonymisation is used on this website for the use of the web analysis tools Google Analytics and Baidu Tongji. This means that the IP address transmitted via the browser for technical reasons is anonymised before being stored by shortening the IP address (by deleting the last octet of the IP address).</p> <p>Storage duration:</p> <p>Google Analytics: 14 months</p> <p>Baidu Tongji: We store this data for as long as it is necessary for the purposes described below or at maximum until consent is withdrawn</p>

Analytics Device Data	<p>Data that is assigned to your device by the web analysis tools Google Analytics and Baidu Tongji:</p> <p>These include a unique visitor ID for recognising returning visitors.</p> <p>(For the web analysis tools Google Analytics and Baidu Tongji we use cookies. You can find detailed information on the content of the cookies used in Section C.III.)</p>	User of the website	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot carry out a web analysis by means of Google Analytics or Baidu Tongji.</p>	<p>We process the data only temporarily for the period the website is used.</p> <p>(The cookies used for the web analysis tools Google Analytics and Baidu Tongji are stored on the user's device. You can find more information on the validity period of the cookies used in Section C.III.)</p>
Analytics Profile Data	<p>Data generated by the web analysis tools Google Analytics and Baidu Tongji and stored in pseudonym usage profiles:</p> <p>These include data about the use of the website, in particular page visits, frequency of visits and time spent on the pages visited, which is matched with the unique visitor ID of the respective visitor, stored in the respective Analytics Device Data.</p>	Generated by us	-	<p>Google Analytics: 14 months</p> <p>Baidu Tongji: We store this data for as long as it is necessary for the purposes described below or at maximum until consent is withdrawn</p>

2. Details on the processing of personal data

Purpose of the processing of personal data	Categories of personal data processed	Automated decision-making	Legal basis and, where applicable, legitimate interests	Recipient
<p>Improvement of the website and further achievement of the objectives of the website (e.g. increase in number of page visits):</p> <p>For this purpose, the behaviour of users on our website is recorded and analysed in pseudonymised form. Users of the website are marked in pseudonymised form so that they can be recognised again on the website. Pseudonymised usage profiles are created from this information. The pseudonymised usage profiles are not combined with data regarding the bearer of the pseudonym.</p> <p>The objective of this process is to examine where users come from, which areas of the website they visit and how often and how long which subpages and categories are looked at.</p> <p>For these purposes we use the web analysis tools Google Analytics and Baidu Tongji.</p> <p>(For this purpose, data from cookies are processed temporarily on our web server. You can find detailed information on the content and the purposes of the cookies used in Section C.III.)</p>	<p>Analytics HTTP Data</p> <p>Analytics Device Data</p> <p>Analytics Profile Data</p>	<p>No automated decision-making takes place.</p>	<p>Article 6 paragraph 1 point (a) of the General Data Protection Regulation (Consent)</p>	<p><u>For Google Analytics:</u></p> <p>Google</p> <p><u>For Baidu Tongji:</u></p> <p>Baidu</p>

3. Details on the recipients of personal data and the transfer of personal data to third countries and/or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
<p>Google:</p> <p>Google LLC, 1600 Amphitheatre Parkway Mountain View, CA 94043, USA</p>	<p>Processor</p>	<p>USA</p>	<p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the standard contractual clauses can be obtained from us (see contact details in Section A above).</p>
<p>Baidu Tongji</p> <p>Baidu Inc.</p> <p>No. 10, Shangdi 10th Street, Haidian District, Beijing 100085, Republic of China</p>	<p>Processor</p>	<p>Republic of China</p>	<p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the standard contractual clauses can be obtained from us (see contact details in Section A above).</p>

III. Use of personalised web tracking technologies and personalisation of our communication with you

Upon your consent, we use the web tracking technology "Pardot" to record and analyse usage behaviour on our website in order to identify the interests of our users, to manage our marketing activities and to personalise our communication with our users based on their individual interests and on a score value on the user's probability to purchase our products. By using "Pardot", we can for example provide responses to inquiries via our contact forms, email newsletters, user-specific landing pages or (partially) pre-filled contact forms in a more personalised way. For this purpose, we combine data on our users/customers, such as data provided in contact forms or other parts of our website (→ **Section B.IV** and **B.V**, data from our customer relationship management system and information on interaction with our newsletter (→ **Section B.IV**) with the aforementioned usage profiles and store such combined information in our customer relationship management system and marketing automation tool.

Such information in our customer relationship management system and marketing automation tool is available to us as well as to our affiliated companies (as specified in **Section B.III.3** below), to the extent this is required to manage our marketing activities and to handle specific customer inquiries. For example, we would forward a customer inquiry, including the aforementioned combined data, such as information on the customer's use of our website, to the affiliated company that is best suited to respond to such inquiry (e.g. based on the customer's location).

For this purpose we use cookies (→ **Section C**).

You will find more detailed information on this in the following:

1. Details on personal information which are processed

Categories of personal data processed	Personal data included in the categories	Sources of data	Obligation of the data subject to provide the data	Storage duration
Pardot HTTP Data	Protocol data which accrue via the Hypertext Transfer Protocol (Secure) (HTTP(S)) for technical reasons when the web tracking tool Pardot is used: These include IP address, type and version of your internet browser, operating system used, site accessed before visiting the site (referrer URL), date and time of the visit.	User of the website	Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data. If the data is not provided, we cannot carry out any web tracking by means of Pardot.	We store this data for as long as it is necessary for the purposes described below or at maximum until consent is withdrawn.

<p>Pardot Device Data</p>	<p>Data that is assigned to your device by the web tracking tool Pardot:</p> <p>These include a unique visitor ID for recognising returning visitors.</p> <p>(For the web tracking tool Pardot we use cookies. You can find detailed information on the content of the cookies used in Section C.III.)</p>	<p>User of the website</p>	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot carry out any web tracking by means of Pardot.</p>	<p>We process the data only temporarily for the period the website is used.</p> <p>(The cookies used for the web tracking tool Pardot are stored on the user's device. You can find more information on the validity period of the cookies used in Section C.III.)</p>
<p>User Input Data</p>	<p>Individual data provided by users of our website when subscribing to our newsletter or when using a contact form on our website (→ Section B.IV and B.V).</p> <p>This includes for example the name, email address, country, and the company of our users as well as inquiries of our users.</p>	<p>User of the website</p>	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot provide the relevant function and we cannot use this data for web tracking by means of Pardot.</p>	<p>We store this data for as long as it is necessary for the purposes described below or at maximum until consent is withdrawn.</p>
<p>Customer Relationship Data</p>	<p>Information on our interactions with potential and current customers which we have stored in our Customer Relationship Management (CRM) system and/or our marketing automation tool:</p>	<p>Potential/current customers</p>	<p>Provision is generally not a statutory or contractual requirement. Provision may be a requirement necessary to enter into a contract. There is generally no obligation of the data subject to provide the data.</p>	<p>We store this data for as long as it is necessary for the purposes described below or at maximum until consent is withdrawn.</p>

	<p>This includes information on email or telephone conversations, on invitations and attendance to our events.</p>		<p>If the data is not provided, we cannot handle the relevant request and we cannot use this data for combining it with profile data from web tracking by means of Pardot.</p> <p>This category of personal data does not apply to data which we collected from you via our website. This rather refers to data which we have collected or will collect from you in other context (e.g. in case you call us). The details on whether you are obliged to provide such data and on the consequences of not providing such data will be apparent from the relevant context.</p>	
Pardot Profile Data	<p>Data collected by the web tracking tool Pardot and stored in usage profiles:</p> <p>These include data about the use of the website, in particular page visits, frequency of visits, time spent on the pages visited and search terms used to find our website in search engines, and of our newsletter (→ Section B.IV) which is matched with the unique</p>	Generated by us	-	We store this data for as long as it is necessary for the purposes described below or until consent is withdrawn.

	<p>visitor ID of the respective visitor (stored in the Pardot Device Data) and, to the extent available to us, with User Input Data and Customer Relationship Data.</p> <p>This also includes results of our analyses of such data, such as our assumptions on the interests of a particular user or a score value which we generate based on the above data and based on statistical information. This score value represents the probability that a (potential) customer will buy our products.</p>			
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2. Details on the processing of personal data

Purpose of the processing of personal data	Categories of personal data processed	Automated decision-making	Legal basis and, where applicable, legitimate interests	Recipient
<p>Identification of the interests of our users, management of our marketing activities and personalisation of our communication with our users based on their individual interests:</p> <p><u>Our processing of personal data:</u></p> <p>For this purpose, the behaviour of users on our website is recorded and analysed. Users of the website are initially marked with a randomly generated, unique</p>	<p>Pardot HTTP Data</p> <p>Pardot Device Data</p> <p>User Input Data</p> <p>Customer Relationship Data</p> <p>Pardot Profile Data</p> <p>Newsletter Profile Data</p>	<p>No automated decision-making takes place.</p>	<p>Article 6 paragraph 1 point (a) of the General Data Protection Regulation (Consent)</p>	<p>Salesforce</p> <p>Our affiliated companies (as specified in Section B.III.3 below)</p>

<p>identifier so that they can be recognised again on the website. Personalised, individual usage profiles are created from this information.</p> <p>In order to enhance personalisation of our communication (e.g. responses to inquiries via our contact forms), our newsletters (only upon a user's additional newsletter subscription) or the content of our website (e.g. user-specific landing pages or pre-filled contact forms), the usage profiles are combined with</p> <ul style="list-style-type: none"> • User Input Data (e.g. when users enter their email address to subscribe to our newsletter), which allows us to directly identify users and to allocate the usage profiles to such directly identified users and • Customer Relationship Data. <p>The objective of this process is to identify our users and the individual interests of our users as a basis for the aforementioned personalisation of our communication with our users and of our website. Based on this combined information and based on statistical information, we calculate score values for each user/customer. This score value represents the probability that a (potential) customer will buy our products.</p> <p><u>Involvement of our affiliated companies:</u></p> <p>Such information in our customer relationship management system and marketing automation tool is available to us as well as to our affiliated companies, to the extent this is required to manage our marketing</p>	<p>(→ Section B.IV)</p>			
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<p>activities and to handle specific customer inquiries. For example, we would forward a customer inquiry, including the aforementioned combined data, such as information on the customer's use of our website and the customer's score value, to the affiliated company that is best suited to respond to such inquiry (e.g. based on the customer's location).</p> <p>The personalisation activities by our affiliated companies are alike to our own personalisation activities, described above. The same applies to the other information on our personalisation activities in this Section B.III, such as the storage duration for the relevant categories of personal data or the further recipients, such as Salesforce.</p> <p>For these purposes we use the web tracking tool Pardot.</p> <p>(For this purpose, data from cookies are processed temporarily on our web server. You can find detailed information on the content and the purposes of the cookies used in Section C.III.)</p>				
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3. Details on the recipients of personal data and the transfer of personal data to third countries and/or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
<p>Salesforce: salesforce.com Singapore pte ltd 5 Temasek Boulevard, #13-01 Suntec Tower Five, Singapore 038985</p>	Processor	<p>Singapore USA</p>	<p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to binding corporate rules pursuant to Article 46 Section 2 (b) and Article 47 of the General Data Protection.</p> <p>The Salesforce Binding Corporate Rules can be found here.</p>
<p>Our affiliated companies: Please visit https://www.csisolar.com/emea/affiliated-companies/ You can find the contact details for each entity and the data protection officer information under the aforementioned link.</p>	Controller	<p>Worldwide, as specified under https://www.csisolar.com/aboutus/ Europe https://www.csisolar.com/emea/affiliated-companies/</p>	<p><u>For our affiliated companies outside the EU/EEA:</u></p> <p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the standard contractual clauses can be obtained from us (see contact details in Section A above).</p>

IV. Use of the personalised email newsletter

We offer you the possibility on the website to subscribe to our personalised email newsletter. Certain information, for example your email address, is collected when you register for the email newsletter. We process this information to confirm the subscription and for the provision of the personalised email newsletter. We also store the information for evidence purposes for any assertion, exercise or defence of legal claims.

When the subscription form and unsubscription function for our newsletter on our website is used, certain information, for example your IP address, is sent to our server by the browser used on your device for technical reasons. We process this information in order to provide the subscription form and unsubscription function for our newsletter on our website.

If you have given your consent to this, we also analyse the usage behaviour of newsletter subscribers and create of usage profiles for the purposes of personalising the newsletter.

With your consent, we also combine data you provided in the subscription form for our newsletter with usage profiles created with our web tracking tool "Pardot", in order to personalise our newsletter, other communication with you or our website (→ **Section B.III**).

Upon you consent, we share your newsletter subscription and the aforementioned data with our affiliated companies (as specified in **Section B.III.3** below) in order to allow them to provide you their personalised newsletter as well.

You receive more detailed information on this below:

1. Details on personal data which are processed

Categories of personal data processed	Personal data included in the categories	Sources of the data	Obligation of the data subject to provide the data	Storage duration
Newsletter Form HTTP Data	<p>Protocol data which accrue via the Hypertext Transfer Protocol (Secure) (HTTP(S)) for technical reasons when the subscription form and unsubscription function for our newsletter on our website is accessed:</p> <p>These include IP address, type and version of your internet browser, operating system used, site accessed before visiting the site (referrer URL), date and time of the visit.</p>	User of the website	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot provide the requested website content.</p>	<p>Data are stored in server log files in a form allowing the identification of the data subject for a maximum period of 7 days, unless a security-relevant event occurs (e.g. a DDoS attack).</p> <p>If there is a security-relevant event, server log files are stored until the security-relevant event has been eliminated and completely resolved.</p>
Newsletter Registration Data	<p>Data we collect during the registration for the newsletter:</p> <p>These include the following <u>mandatory information</u>: Email address, country, inquiry type and company type</p>	Newsletter subscribers	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the mandatory information is not provided, we cannot provide you with a newsletter.</p>	<p>We store these data as long as you are registered for our newsletter.</p> <p>In addition, we store these data for evidence purposes for the assertion, exercise or defence of any legal claims for an interim period of three years commencing at the end of the year in which you unsubscribed and in the event of any legal disputes until such have been</p>

				<p>concluded.</p> <p>Upon your consent to our use of the web tracking technology "Pardot" (→ Section B.III), we also store this data as "User Input Data" as described in Section B.III.1.</p>
Newsletter Opt-In Data	<p>Protocol data which accrue for technical reasons during subscription and unsubscription of the newsletter:</p> <p>These include Date and time of subscription to the newsletter, date and time when registration notification is sent in the double opt-in procedure, date and time of the confirmation of the registration in the double opt-in procedure as well as the IP address of the device used for the confirmation, date and time of any possible unsubscription from our newsletter.</p>	User of the website	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot provide you with a newsletter.</p>	<p>We store these data as long as you are registered for our newsletter.</p> <p>In addition, we store these data for evidence purposes for the assertion, exercise or defence of any legal claims for an interim period of three years commencing at the end of the year in which you unsubscribed and in the event of any legal disputes until such have been concluded.</p> <p>Upon your consent to our use of the web tracking technology "Pardot" (→ Section B.III), we also store this data as "User Input Data" as described in Section B.III.1.</p>
Newsletter Tracking Pixel Data	Protocol data accrued via the Hypertext Transfer Protocol (Secure) (HTTP(S)) via the tracking	Newsletter subscribers	Provision is not a statutory or contractual requirement, or a requirement necessary to enter	We only store these data as long as you are registered for our

	<p>pixels contained in the newsletter when our newsletter is accessed:</p> <p>Tracking pixels are small graphics in HTML emails that allow a log file to be recorded and a log file analysis of access to these emails.</p> <p>These include IP address, type and version of your internet browser, operating system used, site accessed before visiting the site (referrer URL), date and time of the visit.</p>		<p>into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot carry out any analysis of newsletter usage behaviour.</p>	<p>newsletter.</p> <p>Upon your consent to our use of the web tracking technology "Pardot" (→ Section B.III), we also store this data as "Pardot Profile Data" as described in Section B.III.1.</p>
Newsletter Profile Data	<p>Data in usage profiles that we create by analysing usage behaviour regarding the newsletter:</p> <p>These include Data about the use of the newsletter, in particular, access, access frequency and time spent in accessed newsletters.</p>	Generated by us	-	<p>We only store these data as long as you are registered for our newsletter.</p> <p>Upon your consent to our use of the web tracking technology "Pardot" (→ Section B.III), we also store this data as "Pardot Profile Data" as described in Section B.III.1.</p>

2. Details on the processing of personal data

Purpose of the processing of personal data	Categories of personal data processed	Automated decision-making	Legal basis and, where applicable, legitimate interests	Recipient
<p>Provision of the subscription form and unsubscription function for our newsletter:</p> <p>For this purpose, HTTP Data are processed temporarily on our web server.</p>	HTTP Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the provision of the website content requested by the user.</p>	Email Newsletter Provider
<p>Ensuring the security of the IT infrastructure used for the provision of the subscription form and unsubscription function, in particular for the detection, elimination and conclusive documentation of disruptions (e.g. DDoS attacks):</p> <p>For this purpose, Data are temporarily stored and evaluated in log files on our web server.</p>	Newsletter Form HTTP Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is ensuring the security of the IT infrastructure used to provide the form, in particular to identify, eliminate and preserve evidence of disruptions (e.g. DDoS attacks).</p>	Email Newsletter Provider
<p>“Double opt-in” procedure to confirm the subscription:</p> <p>For this we send an email message requesting confirmation to the email</p>	<p>Newsletter Registration Data</p> <p>Newsletter Opt-In Data</p>	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p>	Email Newsletter Provider

<p>address provided when registering for the newsletter. Any subscription only becomes effective when the subscriber has confirmed the email address by accessing the confirmation link in the email.</p>			<p>Our legitimate interest is the legally secure documentation of your consent to the newsletter.</p>	
<p>Sending of the newsletter to the newsletter subscriber:</p> <p>We use the information provided during registration for personalising the newsletter and for a targeted selection of information relevant for the recipient.</p> <p>Upon your consent to analysing the usage behaviour of newsletter subscribers and creation of usage profiles, we use Newsletter Profile Data in order to further personalise the newsletter.</p> <p>Upon your separate consent to our use of the web tracking technology "Pardot" (→ Section B.III), we use Pardot Profile Data in order to further enhance personalisation of the newsletter.</p>	<p>Newsletter Registration Data</p> <p>Newsletter Opt-In Data</p> <p>If applicable:</p> <p>Newsletter Profile Data</p> <p>Pardot Profile Data (→ Section B.III.1)</p>	<p>No automated decision-making takes place.</p>	<p>Article 6 paragraph 1 point (a) of the General Data Protection Regulation (Consent)</p>	<p>Email Newsletter Provider</p>

<p>Sharing your newsletter subscription and the data associated with your subscription as well as the data necessary for personalisation of the newsletter with our affiliated companies (as specified in Section B.III.3 below) in order to allow them to provide you their personalised newsletter.</p> <p>The personalisation of the newsletter by our affiliated companies is alike to our own personalisation of newsletters, described above. The same applies to the other information on our newsletter in this Section B.IV, such as the storage duration for the relevant categories of personal data or the further recipients, such as our email newsletter provider.</p>	<p>Newsletter Registration Data Newsletter Opt-In Data</p> <p>If applicable: Newsletter Profile Data Pardot Profile Data (→ Section B.III.1)</p>	<p>No automated decision-making takes place.</p>	<p>Article 6 paragraph 1 point (a) of the General Data Protection Regulation (Consent)</p>	<p>Our affiliated companies (as specified in Section B.IV.3 below)</p>
<p>Storage and processing for evidence purposes for any assertion, exercise or defence of legal claims</p>	<p>Newsletter Registration Data Newsletter Opt-In Data</p>	<p>No automated decision-making takes place.</p>	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation. (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the assertion, exercise or defence of legal claims.</p>	<p>Email Newsletter Provider</p>

<p>Analysis of the usage behaviour of newsletter subscribers and creation of usage profiles for the purposes of personalising the newsletter:</p> <p>Upon your separate consent, the usage profiles (Pardot Profile Data) are combined with these data one the usage behaviour of newsletter subscribers to identify the interests of our users and personalise our communication with our users based on their individual interests. You can find detailed information on the use of the webtracking technology "Pardot" in Section B.III.</p>	<p>Newsletter Registration Data</p> <p>Newsletter Opt-In Data</p> <p>Tracking Pixel Data</p> <p>Newsletter Profile Data</p> <p>If applicable:</p> <p>Pardot Profile Data (→ Section B.III.1)</p>	<p>No automated decision-making takes place.</p>	<p>Article 6 paragraph 1 point (a) of the General Data Protection Regulation (Consent)</p>	<p>Email Newsletter Provider</p>
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3. Details on the recipients of personal data and the transfer of personal data to third countries and/or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
<p>Email Newsletter Provider</p> <p>(currently: Salesforce Pardot: salesforce.com Singapore pte ltd,</p> <p>5 Temasek Boulevard, #13-01 Suntec Tower Five, Singapore 038985)</p>	<p>Processor</p>	<p>Singapore</p> <p>USA</p>	<p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to binding corporate rules pursuant to Article 46 Section 2 (b) and Article 47 of the General Data Protection.</p> <p>The Salesforce Binding Corporate Rules can be found here.</p>
<p>Our affiliated companies:</p> <p>Please visit https://www.csisolar.com/emea/affiliated-companies/</p> <p>You can find the contact details for each entity and the data protection officer information under the aforementioned link.</p>	<p>Controller</p>	<p>Worldwide, as specified under https://www.csisolar.com/aboutus/</p> <p>Europe</p> <p>https://www.csisolar.com/emea/affiliated-companies/</p>	<p><u>For our affiliated companies outside the EU/EEA:</u></p> <p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the standard contractual clauses can be obtained from us (see contact details in Section A above).</p>

V. Use of online contact forms

We offer you the possibility on the website to contact us using contact forms. We process the information provided by you in the contact forms to process your request. Where applicable, we also store the information for evidence purposes for any assertion, exercise or defence of legal claims or in order to meet statutory document retention obligations, in particular commercial and tax law document retention obligations.

When the contact forms on our website are used certain information, for example your IP address, is for technical reasons sent to our server by the browser used on your device. We process this information in order to provide the contact forms on our website and to ensure the security of the IT infrastructure used to provide the contact form.

When processing your request, we may forward your request to one of our affiliated companies (as specified in **Section B.V.3** below) or to one of our sales agents, insofar as it is needed to fulfil your request or to deliver the service. For example, we would forward a customer inquiry to the affiliated company that is best suited to respond to such inquiry (e.g. based on the customer's location).

With your consent, we also combine data you provided in the contact forms on our website with usage profiles created with our web tracking tool "Pardot", in order to personally identify our users and in order to better personalise our response to your inquiries, our newsletters, other communication with you, or our website (→ **Section B.III**).

You receive more detailed information on this below:

1. Details on personal data which are processed

Categories of personal data processed	Personal data included in the categories	Sources of the data	Obligation of the data subject to provide the data	Storage duration
Contact Form HTTP Data	Protocol data which accrue via the Hypertext Transfer Protocol (Secure) (HTTP(S)) for technical reasons when the contact forms on our website are accessed: These include IP address, type and version of your internet browser, operating system used, site accessed before visiting the site (referrer URL), date and time of the visit.	User of the website	Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data. If the data is not provided, we cannot provide the requested website content.	Data are stored in server log files in a form allowing the identification of the data subject for a maximum period of 7 days, unless a security-relevant event occurs (e.g. a DDoS attack). If there is a security-relevant event, server log files are stored until the security-relevant event has been eliminated and completely resolved.

<p>Contact Form Data</p>	<p>Data you provide us with in contact forms on the website:</p> <p>These include the information provided to us in the relevant website contact form, in particular your name, date of birth, address, telephone number, email address and the content of your request.</p>	<p>User of the website</p>	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot process your request.</p>	<p>Data are stored until your request has been dealt with.</p> <p>We store these data for evidence purposes for the assertion, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you provide the data to us and in the event of any legal disputes until such have been concluded.</p> <p>We also store this data to the extent that statutory obligations to do so, in particular commercial and tax law document retention obligations exist. Upon your consent to our use of the web tracking technology "Pardot" (→ Section B.III), we also store this data as "User Input Data" as described in Section B.III.1.</p>
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2. Details on the processing of the personal data

Purpose of the processing of personal data	Categories of personal data processed	Automated decision-making	Legal basis and, where applicable, legitimate interests	Recipient
<p>Provision of the contact forms on the website:</p> <p>For this purpose data are processed temporarily on our web server.</p>	Contact Form HTTP Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is the provision of the website content requested by the user.</p>	Hosting Provider
<p>Ensuring the security of the IT infrastructure used for the provision of the contact forms, in particular for the detection, elimination and conclusive documentation of incidents (e.g. DDoS attacks):</p> <p>For this purpose, data are temporarily stored and evaluated in log files on our web server.</p>	Contact Form HTTP Data	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is ensuring the security of the IT infrastructure used to provide the contact forms, in particular to identify, eliminate and preserve evidence of disruptions (e.g. DDoS attacks).</p>	Hosting Provider
<p>Processing of your request</p> <p>Upon your separate consent to our use of the web tracking technology "Pardot" (→ Section B.III), we use Pardot Profile Data, including information on your usage behaviour on our website, in order to better personalise our response to your inquiry.</p> <p>For processing your request we may forward your request and, subject to your</p>	<p>Contact Form Data</p> <p>If applicable: Pardot Profile Data (→ Section B.III.1)</p>	No automated decision-making takes place.	<p>If your request concerns a contract to which you are party or the performance of pre-contractual measures:</p> <p>Article 6 paragraph 1 point (b) of the General Data Protection Regulation (performance of a contract to which the data subject is party or taking steps at the request of the data subject prior to entering into a contract).</p> <p>Otherwise:</p>	<p>Hosting Provider</p> <p>Our affiliated companies (as specified in Section B.IV.3 below)</p> <p>Sales agents and distribution partners</p>

<p>separate consent, also the relevant Pardot Profile Data to one of our affiliated companies or to third-party sales agents or distribution partners to the extent this is necessary for the conclusion or performance of a contract.</p> <p>Based on the allocation of responsibilities within our global marketing and sales structure, it may for example be necessary to forward your personal data to a particular sales agent, if you are located in a country or business segment that is covered by a sales agent and not by us or our affiliated companies.</p> <p>The handling of your request by our affiliated companies is alike to our own processing of your request, described above. The same applies to the other information on processing of your request in this Section B.V, such as the storage duration for the relevant categories of personal data or the further recipients, such as our hosting provider.</p> <p>In case you use our contact form in order to register for one of our webinars or any other video conference call, please also refer to Section B.VI.</p>			<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>In this case, our legitimate interest is the processing of your request.</p> <p><u>For the optional combination with Pardot Profile Data:</u></p> <p>Article 6 paragraph 1 point (a) of the General Data Protection Regulation (Consent)</p>	
<p>Storage and processing for evidence purposes for any assertion, exercise or</p>	<p>Contact Form Data</p>	<p>No automated decision-making</p>	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of</p>	<p>Hosting Provider</p>

defence of legal claims		takes place.	interests): Our legitimate interest is assertion, exercise or defence of legal claims.	
Storage of data in order to meet statutory document retention obligations, in particular commercial and tax law document retention obligations.	Contact Form Data	No automated decision-making takes place.	<p><u>For document retention obligations under EU or EU Member State law:</u></p> <p>Article 6 paragraph 1 point (c) of the General Data Protection Regulation (Compliance with a legal obligation.</p> <p>For document retention obligations under other laws:</p> <p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is storage of data in order to meet statutory document retention obligations, in particular commercial and tax law document retention obligations</p>	-

3. Details on the recipients of persona data and the transfer of personal data to third countries and/or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
<p>Email Newsletter Provider</p> <p>(currently: Salesforce Pardot: salesforce.com Singapore pte ltd,</p> <p>5 Temasek Boulevard, #13-01 Suntec Tower Five, Singapore 038985)</p>	<p>Processor</p>	<p>Singapore</p> <p>USA</p>	<p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to binding corporate rules pursuant to Article 46 Section 2 (b) and Article 47 of the General Data Protection.</p> <p>The Salesforce Binding Corporate Rules can be found here.</p>
<p>Our affiliated companies:</p> <p>Please visit https://www.csisolar.com/emea/affiliated-companies/</p> <p>You can find the contact details for each entity and the data protection officer information under the aforementioned link.</p>	<p>Controller</p>	<p>Worldwide, as specified under https://www.csisolar.com/aboutus/</p> <p>Europe</p> <p>https://www.csisolar.com/emea/affiliated-companies/</p>	<p><u>For our affiliated companies outside the EU/EEA:</u></p> <p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the</p>

			standard contractual clauses can be obtained from us (see contact details in Section A above).
Sales agents and distribution partners	Controller	Sales agents and distribution partners are in EMEA region and worldwide as listed here under https://www.csisolar.com/emea/affiliated-companies/	<p>For our sales agents and distribution partners outside the EU/EEA:</p> <p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the standard contractual clauses can be obtained from us (see contact details in Section A above).</p>

Use of ZOOM for video conference calls, including online meetings, webinars etc.

We use ZOOM to allow our users and customers to interact with us in video conference calls. We process the information provided by you prior to and in such video conference call in order to conduct video conference calls, including online meetings, webinars etc.

When ZOOM is used (either via the ZOOM app or in you browser), certain information, for example your IP address, is for technical reasons sent to the server by your device. ZOOM processes this information on our behalf in order to provide ZOOM video conference calls and to ensure the security of the IT infrastructure used to provide ZOOM.

In order to make ZOOM available to you, cookies are used (→ **Section C**).

For information on the processing of your personal data in context with the registration for our ZOOM webinars via our contact forms, please also refer to **Section B.V**.

You receive more detailed information on this below:

4. Details on personal data which are processed

Categories of personal data processed	Personal data included in the categories	Sources of the data	Obligation of the data subject to provide the data	Storage duration
ZOOM HTTP Data	<p>Protocol data which accrue via the Hypertext Transfer Protocol (Secure) (HTTP(S)) for technical reasons when our ZOOM video conference calls are accessed:</p> <p>These include IP address, type and version of your internet browser, operating system used, site accessed before visiting the site (referrer URL), date and time of the visit.</p>	Participants of our video conference calls	<p>Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data.</p> <p>If the data is not provided, we cannot provide video conference calls.</p>	<p>Data are stored in server log files in a form allowing the identification of the data subject for a maximum period of 7 days, unless a security-relevant event occurs (e.g. a DDoS attack).</p> <p>If there is a security-relevant event, server log files are stored until the security-relevant event has been eliminated and completely resolved.</p>
ZOOM Device Data	<p>Data that is assigned to your device when you use our ZOOM video conference calls.</p> <p>(For our ZOOM video conference</p>	Participants of our video conference calls	Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to	We process the data only temporarily for the period in which you take part in our video conference calls.

	calls cookies are used. You can find detailed information on the content of the cookies used in Section C.III.)		provide the data. If the data is not provided, we cannot provide video conference calls.	(The cookies used for the ZOOM function are stored on the user's device. You can find more information on the validity period of the cookies used in Section C.III.)
Registration Data	Data you provide us with in order to register for our video conference calls: These include your name, your email address and information on the relevant video conference call in which you would like to participate, as provided by you via our contact forms (Section B.V; Contact Form Data) or via any other means.	Participants of our video conference calls	Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data. If the data is not provided, we cannot provide video conference calls.	We process this data for as long as this is necessary for the purposes described below. Upon your consent to our use of the web tracking technology "Pardot" (→ Section B.III), we also store this data as "User Input Data" or as "Customer Relationship Data" as described in Section B.III.1.
Communication Data	Data you provide us with in video conference calls held via ZOOM: These include the information provided to us in the relevant call, in particular audio and video, as well as chat messages and shared content (e.g. presentation slides which you share via ZOOM).	Participants of our video conference calls	Provision is not a statutory or contractual requirement, or a requirement necessary to enter into a contract. There is no obligation of the data subject to provide the data. If the data is not provided, you may not be able to interact with us and other participants in a video conference call. In the ZOOM application, you have the possibility to	Audio, video and screen sharing data relating to you are stored only temporarily for the period necessary to enable live communication. Chat messages are stored for the duration of the video conference call. We may record our webinars. In this case, we will disable participants' audio and video so that the recording does not

			mute/unmute your microphone, to turn your webcam on/off and you decide whether and what content you share with us and other participants via the chat function or the sharing functions.	contain any personal data of participants.
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5. Details on the processing of personal data

Purpose of the processing of personal data	Categories of personal data processed	Automated decision-making	Legal basis and, where applicable, legitimate interests	Recipient
<p>Conducting video conference calls via the ZOOM application on our website, including online meetings, webinars etc.:</p> <p>This also includes the provision of Registration Data to ZOOM in order for ZOOM to provide you with the link to the relevant video conference call on our behalf.</p> <p>(For this purpose, data from cookies are processed temporarily. You can find detailed information on the content and the purposes of the cookies used in Section C.III.)</p>	<p>ZOOM HTTP Data</p> <p>ZOOM Device Data</p> <p>Registration Data</p> <p>Communication Data</p>	<p>No automated decision-making takes place.</p>	<p>If the relevant conference call concerns a contract to which you are party or the performance of pre-contractual measures:</p> <p>Article 6 paragraph 1 point (b) of the General Data Protection Regulation (performance of a contract to which the data subject is party or taking steps at the request of the data subject prior to entering into a contract).</p> <p>Otherwise:</p> <p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p>	<p>ZOOM</p>

			In this case, our legitimate interest in conducting the relevant conference call, including webinars, etc.	
<p>Ensuring the security of the IT infrastructure used for the provision of the ZOOM function, in particular for the detection, elimination and conclusive documentation of incidents (e.g. DDoS attacks):</p> <p>For this purpose, data are temporarily stored and evaluated in log files on a web server.</p> <p>(For this purpose, data from strictly necessary cookies are processed temporarily on our web server. You can find detailed information on the content and the purposes of the cookies used in Section C.III.)</p>	<p>ZOOM HTTP Data</p> <p>ZOOM Device Data</p>	No automated decision-making takes place.	<p>Article 6 paragraph 1 point (f) of the General Data Protection Regulation (pursuing legitimate interests under balancing of interests):</p> <p>Our legitimate interest is ensuring the security of the IT infrastructure used to provide the ZOOM function, in particular to identify, eliminate and preserve evidence of disruptions (e.g. DDoS attacks).</p>	ZOOM

6. Details on the recipients of personal data and the transfer of personal data to third countries and/or international organisations

Recipient	Recipient's role	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
<p>ZOOM: Zoom Video Communications Inc. 55 Almaden Blvd, 6thFloorSan Jose, CA 95113, USA</p>	<p>Processor</p>	<p>USA</p>	<p>There is no adequacy decision by the European Commission within the meaning of Article 45 Section 3 of the General Data Protection Regulation.</p> <p>This transfer of personal data is subject to standard contractual clauses pursuant to Article 46 Section 5 of the General Data Protection Regulation and Article 26 Section 4 of Directive 95/46/EC. A copy of the standard contractual clauses can be obtained from us (see contact details in Section A above).</p>

C. Information on the use of cookies

We use cookies in connection with the website and the services provided on the website. We use the processing and storage functions of your device's browser and collect information from the memory of your device's browser.

You will find more detailed information on this below.

I. General information on cookies

Cookies are small text files with information that can be placed on a user's device through its browser when a website is visited. When the website is visited again with the same device, the cookie and the information it contains can be retrieved.

1. First-party and third-party cookies

Depending on where a cookie comes from, a distinction can be made between first-party cookies and third-party cookies:

First-party cookies	Cookies that are placed and accessed by the operator of the website as the controller or by a processor engaged by the controller
Third-party cookies	Cookies that are placed and accessed by controllers other than the operator of the website that are not processors engaged by the operator of the website

2. Transient and persistent cookies

A distinction can be made between transient and persistent cookies depending on how long they remain active:

Transient cookies (Session cookies)	Cookies that are automatically deleted when you close your browser
Persistent cookies	Cookies that remain stored on your device for a certain period of time after the browser is closed

3. Consent-free cookies and cookies requiring consent

Users' consent is required for some cookies depending on their function and purpose of use. Thus, a distinction can be made between cookies that require users' consent and those that do not:

Consent-free cookies	Cookies that have as their sole purpose to transmit a message using an electronic communication network
	Cookies that are necessary so that the party offering a service that has been expressly requested by a participant or user can provide this service ("strictly necessary cookies")
Cookies requiring consent	Cookies for all purposes of use other than the aforementioned

II. Management of the cookies used on this website

1. Granting consent to the use of cookies and management of cookies using a data protection and cookie dashboard

If a user's consent is necessary for the use of certain cookies, we only use these cookies when you use our website if you have previously granted your consent to this. You can find information as to whether the use of a particular cookie requires consent in the information on the cookies used on this website in **Section C.III.** of this Data Protection Information.

When you visit our website, we display a "data protection and cookie banner" in which you can declare your consent to the use of cookies and certain processing of personal data on this website by clicking on a button. When you click on the button, you have the option of giving your consent to the use of all of the relevant cookies and data processing activities. You also have the option, by clicking on the "data protection and cookie dashboard" button, to choose individual cookies and data processing activities. In the "[data protection and cookie dashboard](#)" of this website, you also have the option of changing your individual selections at a later point in time.

We also store your consent and any individual cookies and data processing activities you have selected in the form of a cookie ("opt-in cookie") on your device in order to determine, when you visit the website again, whether you have granted your consent. The opt-in cookie has a limited effective period of twelve months.

Strictly necessary cookies cannot be deactivated using the data protection and cookie management function of this website. However, you can deactivate these cookies in general at any time in your browser.

2. Managing cookies using browser settings

You can also manage the use of cookies in your browser's settings. Different browsers have different ways to configure cookie settings. You can find more extensive information on this, for example at <http://www.allaboutcookies.org/manage-cookies/>.

However, we would like to point out that some functions of the website may not work properly or at all if you deactivate cookies in general in your browser.

III. Cookies used on this website

You can find the cookies used on this website under <https://www.csisolar.com/emea/privacy/>

D. Information on the rights of data subjects

As a data subject, you have the following rights with regard to the processing of your personal data:

- Right of access (Article 15 of the General Data Protection Regulation)
- Right to rectification (Article 16 of the General Data Protection Regulation)
- Right to erasure (“right to be forgotten”) (Article 17 of the General Data Protection Regulation)
- Right to restriction of processing (Article 18 of the General Data Protection Regulation)
- Right to data portability (Article 20 of the General Data Protection Regulation)
- Right to object (Article 21 of the General Data Protection Regulation)
- Right to withdraw consent (Article 7 paragraph 3 of the General Data Protection Regulation)
- Right to lodge a complaint with a supervisory authority (Article 77 of the General Data Protection Regulation)

You may contact us for the purpose of exercising your rights using the contact information in **Section A**.

Where applicable, you find information on any specific modalities and mechanisms which facilitate the exercise of your rights, in particular the exercise of your rights to data portability and to object, in the information on the processing of personal data in **Section B** of this Data Protection Information.

Below you find more detailed information on your rights with regard to the processing of your personal data:

I. Right of access

As a data subject, you have a right to obtain access and information under the conditions provided in Article 15 of the General Data Protection Regulation.

This means in particular that you have the right to obtain confirmation from us as to whether we are processing your personal data. If so, you also have the right to obtain access to the personal data and the information listed in Article 15 paragraph 1 of the General Data Protection Regulation. This includes information regarding the purposes of the processing, the categories of personal data that are being processed and the recipients or categories of recipients to whom the personal data have been or will be disclosed (Article 15 paragraph 1 points (a), (b) and (c) of the General Data Protection Regulation).

You can find the full extent of your right to access and information in Article 15 of the General Data Protection Regulation, which can be accessed using the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>.

II. Right to rectification

As a data subject, you have the right to rectification under the conditions provided in Article 16 of the General Data Protection Regulation.

This means in particular that you have the right to receive from us without undue delay the rectification of inaccuracies in your personal data and completion of incomplete personal data.

You can find the full extent of your right to rectification in Article 16 of the General Data Protection Regulation, which can be accessed using the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>.

III. Right to erasure (“right to be forgotten”)

As a data subject, you have a right to erasure (“right to be forgotten”) under the conditions provided in Article 17 of the General Data Protection Regulation.

This means that you have the right to obtain from us the erasure of your personal data and we are obliged to erase your personal data without undue delay when one of the reasons listed in Article 17 paragraph 1 of the General Data Protection Regulation applies. This can be the case, for example, if personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed (Article 17 paragraph 1 point (a) of the General Data Protection Regulation).

If we have made the personal data public and are obliged to erase it, we are also obliged, taking account of available technology and the cost of implementation, to take reasonable steps, including technical measures, to inform controllers which are processing the personal data that you have requested the erasure by such controllers of any links to, or copy or replication of those personal data (Article 17 paragraph 2 of the General Data Protection Regulation).

The right to erasure (“right to be forgotten”) does not apply if the processing is necessary for one of the reasons listed in Article 17 paragraph 3 of the General Data Protection Regulation. This can be the case, for example, if the processing is necessary for compliance with a legal obligation or for the establishment, exercise or defence of legal claims (Article 17 paragraph 3 points (b) and (e) of the General Data Protection Regulation).

You can find the full extent of your right to erasure (“right to be forgotten”) in Article 17 of the General Data Protection Regulation, which can be accessed using the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>.

IV. Right to restriction of processing

As a data subject, you have a right to restriction of processing under the conditions provided in Article 18 of the General Data Protection Regulation.

This means that you have the right to obtain from us the restriction of processing if one of the conditions provided in Article 18 paragraph 1 of the General Data Protection Regulation applies. This can be the case, for example, if you contest the accuracy of the personal data. In such a case, the restriction of processing lasts for a period that enables us to verify the accuracy of the personal data (Article 18 paragraph 1 point (a) of the General Data Protection Regulation).

Restriction means that stored personal data are marked with the goal of restricting their future processing (Article 4 paragraph 3 of the General Data Protection Regulation).

You can find the full extent of your right to restriction of processing in Article 18 of the General Data Protection Regulation, which can be accessed using the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>.

V. Right to data portability

As a data subject, you have a right to data portability under the conditions provided in Article 20 of the General Data Protection Regulation.

This means that you generally have the right to receive your personal data with which you have provided us in a structured, commonly used and machine-readable format and to transmit those data to another controller without hindrance from us if the processing is based on consent pursuant to Article 6 paragraph 1 point (a) or Article 9 paragraph 2 point (a) of the General Data Protection Regulation or on a contract pursuant to Article 6 paragraph 1 point (b) of the General Data Protection Regulation and the processing is carried out by automated means (Article 20 paragraph 1 of the General Data Protection Regulation).

You can find information as to whether an instance of processing is based on consent pursuant to Article 6 paragraph 1 point (a) or Article 9 paragraph 2 point (a) of the General Data Protection Regulation or on a contract pursuant to Article 6 paragraph 1 point (b) of the General Data Protection Regulation in the information regarding the legal basis of processing in **Section B** of this Data Protection Information.

In exercising your right to data portability, you also generally have the right to have your personal data transmitted directly from us to another controller if technically feasible (Article 20 paragraph 2 of the General Data Protection Regulation).

You can find the full extent of your right to data portability in Article 20 of the General Data Protection Regulation, which can be accessed using the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>.

VI. Right to object

As a data subject, you have a right to object under the conditions provided in Article 21 of the General Data Protection Regulation.

At the latest in our first communication with you, we expressly inform you of your right, as a data subject, to object.

More detailed information on this is given below:

1. **Right to object on grounds relating to the particular situation of the data subject**

As a data subject, you have the right to object, on grounds relating to your particular situation, at any time to processing of your personal data which is based on Article 6 paragraph 1 point (e) or (f), including profiling based on those provisions.

You can find information as to whether an instance of processing is based on Article 6 paragraph 1 point (e) or (f) of the General Data Protection Regulation in the information regarding the legal basis of processing in **Section B** of this Data Protection Information.

In the event of an objection relating to your particular situation, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defence of legal claims.

You can find the full extent of your right to objection in Article 21 of the General Data Protection Regulation, which can be accessed using the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>.

2. **Right to object to direct marketing**

Where your personal data are processed for direct marketing purposes, you have the right to object at any time to processing of your personal data for such marketing, which includes profiling to the extent that it is related to such direct marketing.

You can find information as to whether and to what extent personal data are processed for direct marketing purposes in the information regarding the legal basis of processing in **Section B** of this Data Protection Information.

If you object to processing for direct marketing purposes, we no longer process your personal data for these purposes.

You can find the full extent of your right to objection in Article 21 of the General Data Protection Regulation, which can be accessed using the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>.

VII. Right to withdraw consent

Where an instance of processing is based on consent pursuant to Article 6 paragraph 1 point (a) or Article 9 paragraph 2 point (a) of the General Data Protection Regulation, as a data subject, you have the right, pursuant to Article 7 paragraph 3 of the General Data Protection Regulation, to withdraw your consent at any time. The withdrawal of your consent does not affect the legitimacy of the processing that occurred based on your consent until the withdrawal. We inform you of this before you grant your consent.

You can find information as to whether an instance of processing is based on Article 6 paragraph 1 point (a) or Article 9 paragraph 2 point (a) of the General Data Protection Regulation in the information regarding the legal basis of processing in **Section B** of this Data Protection Information.

VIII. Right to lodge a complaint with a supervisory authority

As a data subject, you have a right to lodge a complaint with a supervisory authority under the conditions provided in Article 77 of the General Data Protection Regulation.

You can find information on the supervisory authorities under the following link: https://edpb.europa.eu/about-edpb/board/members_en

E. Effective date of and changes to this Data Protection Information

The effective date of this Data Protection Information is 10th May 2021.

It may be necessary to modify this Data Protection Information due to technical developments and/or amendment of statutory or official requirements.

An up-to-date version of this Data Protection Information can be retrieved at any time at <https://www.csisolar.com/emea/affiliated-companies/>.